



VIRGINIA DEPARTMENT OF FORENSIC SCIENCE
CUSTOMER SATISFACTION SURVEY

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THE DEPARTMENT OF FORENSIC SCIENCE STRIVES TO ACHIEVE SERVICE EXCELLENCE THROUGH OPEN COMMUNICATION AND COOPERATION WITH OUR CLIENT AGENCIES. PLEASE ASSIST US IN ACHIEVING THIS GOAL BY COMPLETING THIS ASSESSMENT OF OUR SERVICES.

PLEASE CIRCLE THE FORENSIC SERVICES THAT YOU HAVE UTILIZED THIS YEAR:

- Breath Alcohol, Questioned Documents, Controlled Substances, Firearms / Toolmarks, Biology (DNA/Serology), Latent Prints / Impressions, Digital / Multimedia, Toxicology, Bloodstain Pattern, Trace Evidence, Evidence Receiving/Return, Photography

1. DO YOU HAVE ANY PROBLEMS WITH OUR SERVICES THAT YOU HAVE NOT TOLD US ABOUT?

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2. IS THERE ANYTHING THAT YOU THINK WE DO PARTICULARLY WELL?

Handwritten response area for question 2 with horizontal lines.

3. WHAT COULD WE DO IN THE FUTURE THAT WOULD MAKE YOUR JOB EASIER?

Handwritten response area for question 3 with horizontal lines.

THANK YOU FOR TAKING THE TIME TO HELP US IMPROVE OUR SERVICES.

YOUR NAME: _____ EMAIL: _____

AGENCY: _____ PHONE: _____

PLEASE MAIL OR FAX THE COMPLETED SURVEY TO: