



VIRGINIA DEPARTMENT OF FORENSIC SCIENCE CUSTOMER SATISFACTION SURVEY

THE DEPARTMENT OF FORENSIC SCIENCE STRIVES TO ACHIEVE SERVICE EXCELLENCE THROUGH OPEN COMMUNICATION AND COOPERATION WITH OUR CLIENT AGENCIES. PLEASE ASSIST US IN ACHIEVING THIS GOAL BY COMPLETING THIS ASSESSMENT OF OUR SERVICES.

PLEASE CIRCLE THE LABORATORY SECTIONS THAT PROVIDED SERVICES FOR THIS INVESTIGATION.

Biology (DNA/Serology)	Breath Alcohol	Controlled Substances
Digital & Multimedia Evidence	Firearms & Toolmarks	Latent Prints & Impressions
Toxicology	Trace Evidence	Evidence Receiving/Return

1. DO YOU HAVE ANY ISSUES WITH OUR SERVICES THAT YOU HAVE NOT SHARED WITH US?

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2. IS THERE ANYTHING YOU THINK WE DO PARTICULARLY WELL?

VIRGINIA
DEPARTMENT
OF
FORENSIC SCIENCE

3. WHAT COULD WE DO IN THE FUTURE TO MAKE YOUR JOB EASIER?

THANK YOU FOR TAKING THE TIME TO HELP US IMPROVE OUR SERVICES.

YOUR NAME: _____ EMAIL: _____

AGENCY: _____ PHONE: _____

PLEASE MAIL OR FAX THE COMPLETED SURVEY TO: